

**PRE- BID Query- Routine Maintenance Work**

Name of Party	Sr. No.	Reference	Earlier Provision	Request for amendment	Remarks
SIMS (Segmental Infrastructural Management Services Pvt. Ltd.)	1	Clause 1.5 of NIT (Point 2, Pg. No. 3); Earnest Money Deposit/ Bid Security: And Clause No. 6.9 of BID Documents (6.9.1, Pg.No. 20); Earnest Money Deposit / Bid Security	According to Clause 1.5 of NIT, EMD mentioned for the project is Rs. <b>2,00,000</b> (Rupees Two Lakhs only) (refundable without interest) to be provided in form of demand draft/RTGS only. The Bidder shall furnish, as part of his Bid, a Bid Security for an amount of <b>Rs. 10 Lakh</b> through RTGS/DD only as per clause 1.5 of section 1	As there is ambiguity between the two clauses, kindly amend the clause 6.9 of bid documents to be read as: The Bidder shall furnish, as part of his Bid, a Bid Security for an amount of <b>Rs. 2 Lakh</b> through RTGS/DD only as per clause 1.5 of section 1	Typographical error in Clause 6.9.1 be read along with Clause 1.5 of RP i.e. EMD/Bid Security (refundable without interest) amounting Rs. 2,00,000 (Rupees Two Lakhs only) is required to be provided in form of DD/RTGS Only. Bank Gurantee will not be accepted.
	2	Clause 1.6 of NIT (Point 5, Pg. No. 4); Last date & time of submission of Bid:	July 14, 2023 <b>by 6 p.m.</b> Passwod of the scan copy of the Bid Documents will be sent to: dheeraj.kumar@ilfsindia.com <b>(by 3.30 p.m.)</b> Hard Copy of the Bids in the sealed envelope along with the Cost of Tender & Bid Security will submitted at Noida Toll Bridge Company Ltd., Admin Building, Ground Floor, Toll Plaza, DND Flyway, Noida, India <b>by 3.30 p.m.</b>	Kindly clarify: The Time of submission: 6 p.m. or 3:30 p.m.	Last date & time of Submission of the Bid is July 19,2023 by 3.30 PM
	3	Clause 1.7 of NIT (Pg. no. 5)	In case, the Bidder has subsidiary/affiliate companies/firms whose experience/net-worth is claimed for meeting eligibility criteria by the bidder, then relevant documents shall be provided for showing ownership/control over such subsidiary/ affiliate companies/ firms.	Kindly amend to: In case, the Bidder uses the credention of its parent/ sister/ affiliate company to claim their experience/ net-worth to meet the eligibilty criteria, then the parent company in such case must have 51% stake in the subsidiary/ daughter/ sister concern.	In case of subsidiary/affiliate Companies/firms whose experience/netwoth is claimed then relevant documents showing the effective ownership/control (equal or more than 51%) over such subsidiary/affiliate/firms will be considered.
	4	Clause 1.7 of NIT (Point No. B, Pg. no. 5) : Turnover	The average annual turnover of the bidder shall not less than <b>INR 5 crores (10 crores)</b> per annum during last three years	Kindly amend to: The average annual turnover of the bidder shall not less than <b>INR 5 crores (Five crores)</b> per annum during last three years	Typographical error in clause 1.7 to be read as the average annual turnover of the bidder shall not be less than <b>INR 5 crores (Five crores)</b> per annum during last three years
	5	Clause 4.1 of Scope of work (Pg no. 12) Length of Project Sr. no. (a) of BOQ (Pg. no. 36) Length of Project	Total = 9.895 Project K.m- 8.00	Kindly confirm the total Project Length under the scope of work	Typographical error in Annexure-4 BOQ, Total Project Length is as under: 5.880 Km upstream( Delhi to Noida- 4 Lanes) 5.880 Km downstream ( Noida to Delhi- 4 Lanes) 1.075 Km upstream( Delhi to MVL- 2 Lanes) 1.075 Km downstream ( MVL to Delhi- 2 Lanes) and 3.15 Km are the ramps (A, B, C, D & E- 2 Lanes). The Total aggregate Project Length as per Annexure -4 BOQ, Pg. No. 36 will be 17.06 Km.

	6	Table-2: Minimum Resources Proposed by the Service Provider (Pg. no. 40)	Type/Make/Model with Capacity	Kindly allow to provide machineries with equivalent make/type/model and capacity	Equipment Type/Make/Model with Capacity will be as mentioned in Table-2 or equivalent make/type/model and capacity will be allowed post prior approval of the company (NTBCL).
GPS Integratd FMS Pvt Lts	7	Table-2: Minimum Resources Proposed by the Service Provider (Pg. no. 40)	Is Security manpower in 12 hrs or 8 hrs. Presently there are 2 x Supervisors and 28 Guards in 12 hrs shift. There is a shortage of 4 guards as there are 4 posts vacant. Please specify if guards are to be taken as 2X Supervisors with min 30 guards for 30 days duty for 12 hrs ie 24X7. Also specify other manpower is on 8hrs for 6 days or 7 days.		The Services & Routine Maintenance at DND Flyway is required 24*7.
	8	Clause 4 - Scope of work (Pg no. 12) & Table-2: Minimum Resources Proposed by the Service Provider (Pg. no. 40)	There is a requirement of 1x plumber for maintenance purposes. There is no mention of the same on page 40 of proposed deployment		Table 2 at Pg No. 40 is minimum indicative only the bidder are required to quote as per service requirement 24*7 as mentioned in Table 1
	9		Since a lot of inventory of technical and housekeeping consumables are required, there will be a requirement of the storekeeper to maintain the same.		Only space will be provided by the company and all other related works including Security/ storekeeper etc is bidder responsibility.
	10		3 x toilets are required to be maintained and also the entire office complex is to be maintained. Min 2x HK are required.		Refer point no. 8 above
	11	Refer Clause 1.5, Pg No. 4, Time Schedule: 5 Years	Gratuity will be there in breakup as tender is for 5 years which invites gratuity. Will it be paid on actuals or billed by service provider on monthly basis.		The Bid is for Routine Maintenance of project assets and not for manpower supply. Accordingly, all labour compliance is bidder responsibility as defined in clause 5 - Terms & conditions (Pg. No. 16). The Company will have appropriate checks for the same.
	12		Leave a mandatory portion to be compiled.		Refer point no. 11 above
	13		GST it says to be inclusive of rates quoted. Please reconfirm		Bidder is required to quote rates excluding all applicable Taxes.
	14	Clause 1.5 of NIT (Point 2, Pg. No. 3); Earnest Money Deposit/ Bid Security: And Clause No. 6.9 of BID Documents (6.9.1, Pg.No. 20); Earnest Money Deposit / Bid Security	EMD is 2 lakhs or 10 lakhs. Contradictory on page 3 and page 20 refers.		Refer point no. 1 above
	15		Is PSARA mandatory		Refer Clause 5- Terms & conditions (Pg. No. 16)
	16		Who is responsible for major repairs in case of breakdown due to fair wear and tear of DGs/ Transformers/ pumps/ACs/and other technical equipment.		Please refer to the clarification provided. Same is included as part of bid

17		Who will cater for fuel for generators		The Company will reimburse the same on actual post prior approval by the competent authority
18		Is Fire fighting under scope in this tender		Refer Clause 5- Terms & conditions (Pg. No. 16)
19		Radio Sets will be provided for communication by NTBCL		Radio set will not be provided by the company.
20		Who will provide ornamental plants		The Company will reimburse the same on actual post prior approval by the competent authority
21	Clause 4.1 of Scope of work (Pg no. 12)	9.895 Km of road needs to be maintained on both sides. Will the rates of 1 km be for both up and down or both ways.		Refer Point No. 5 above
22	Refer Clause 1.5, Pg No. 4, Time Schedule: 5 Years	Since the contract is for 5 years, what will be the yearly escalation?		Bidder may Propose the same & the evaluation of the Bid will be done accordingly. However the D.A revision will be reimbursed on actual basis refer clause 5.5, Pg No. 17.
23	Please Refer Clause 5.5 Price Escalation, Pg No. 17	Will the minimum wages revised on 6 monthly basis as and when notified by the Govt or yearly escalation given		Refer Point No. 22 above
24		Is it a SLA contract or a hybrid contract?		It is both Service Level Agreement (SLA) & Hybrid Contract.
25	Labour only Charges execution of other Periodic Maintenance Work, Pg. No. 41 to 43	Need further clarification on rates		The labour Charges will be reimburse by the company at the rate mentioned in the Bid as an when periodic maintenance work is carried out by the bidder on the instruction of the company.